Exam Question 1

1/1 point (graded)

Text and audio are two common ways through which chatbots interact with the user.

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 2

1/1 point (graded)

To be called a chatbot, a bot needs to converse with the user.

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 3

1/1 point (graded)

Chatbots can help cut down the number of inquiries a business' customer care team needs to manually address.

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 4

1/1 point (graded)

Watson Assistant is a chatbot building service hosted on IBM Cloud (formerly Bluemix).

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 5

1/1 point (graded)

Chatbots can only be deployed on WordPress sites.

True

False

correct

Submit

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Correct (1/1 point)

Review

Exam Question 6

1/1 point (graded)

Which of these is a valid intent?

@buy\_product

#buy\_product

$buy\_product

#buy product

@buy product

correct

Submit

You have used 1 of 2 attemptsSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

SaveSave Your Answer

Correct (1/1 point)

Review

Exam Question 7

1/1 point (graded)

Which of the following are valid system entities?

@sys-date

#sys-date

#sys-person

@sys-person

@system-of-a-down

correct

Submit

You have used 1 of 2 attemptsSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

SaveSave Your Answer

Correct (1/1 point)

Review

Exam Question 8

1/1 point (graded)

The value of an entitity detected in the user input is automatically available for the entire duration of the conversation with the user.

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 9

1/1 point (graded)

We can use context variables to store (and later access) information collected from the user.

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 10

1/1 point (graded)

Slots allow us to collect information from the user and store it in context variables.

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 11

1/1 point (graded)

A dialog has the following nodes: Welcome (welcome condition), Greetings (#greetings intent condition), Thank you (#thank\_you intent condition), Goodbyes (#goodbyes intent condition), Anything else (anything\_else condition). Which of the following statements apply?

Welcome will be executed at the beginning of the conversation.

If no known intent is detected in the user input, the Anything else node will be executed.

Greetings overshadows Goodbyes, and therefore Goodbyes is never executed.

The order of Welcome and Anything else in the dialog will generally not matter.

Rearranging the order to be Welcome, Thank You, Greetings, Goodbyes, Anything else would generally not cause any problems.

correct

Submit

You have used 1 of 2 attemptsSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

SaveSave Your Answer

Correct (1/1 point)

Review

Exam Question 12

1/1 point (graded)

The evaluation of peer nodes proceeds top to bottom until a node with a matching condition is found. Child nodes are only considered for execution after their parent's condition is met (or if a jump is involved.)

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 13

1/1 point (graded)

Digressions allow users to divert the conversation away from a node while the slots are being processed (i.e., asking questions to the user).

True

False

correct

Submit

You have used 1 of 1 attemptSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

Correct (1/1 point)

Review

Exam Question 14

1/1 point (graded)

Which of the following contains the user input?

@sys-person

text.input

input.text

user.text

None of the above

correct

Submit

You have used 1 of 2 attemptsSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.

SaveSave Your Answer

Correct (1/1 point)

Review

Exam Question 15

1/1 point (graded)

A restaurant chatbot needs to collect the following information from the user: reservation name, party size, date, and time in order to book a reservation. Which of the following approaches works best?

Have four peer nodes, each asking one of the questions to the user.

Have a node with multiple slots, each asking for the relevant information. System entities are not needed.

Have a parent node asking for the reservation name, then a child node asking for party size, then a grandchild node asking for date, then a great-grandchild node asking for the time.

Have a node with multiple slots, each asking for the relevant information. System entities should be enabled.

It's not possible to collect the information for four follow up questions.

correct

Submit

You have used 1 of 2 attemptsSome problems have options such as save, reset, hints, or show answer. These options follow the Submit button.